

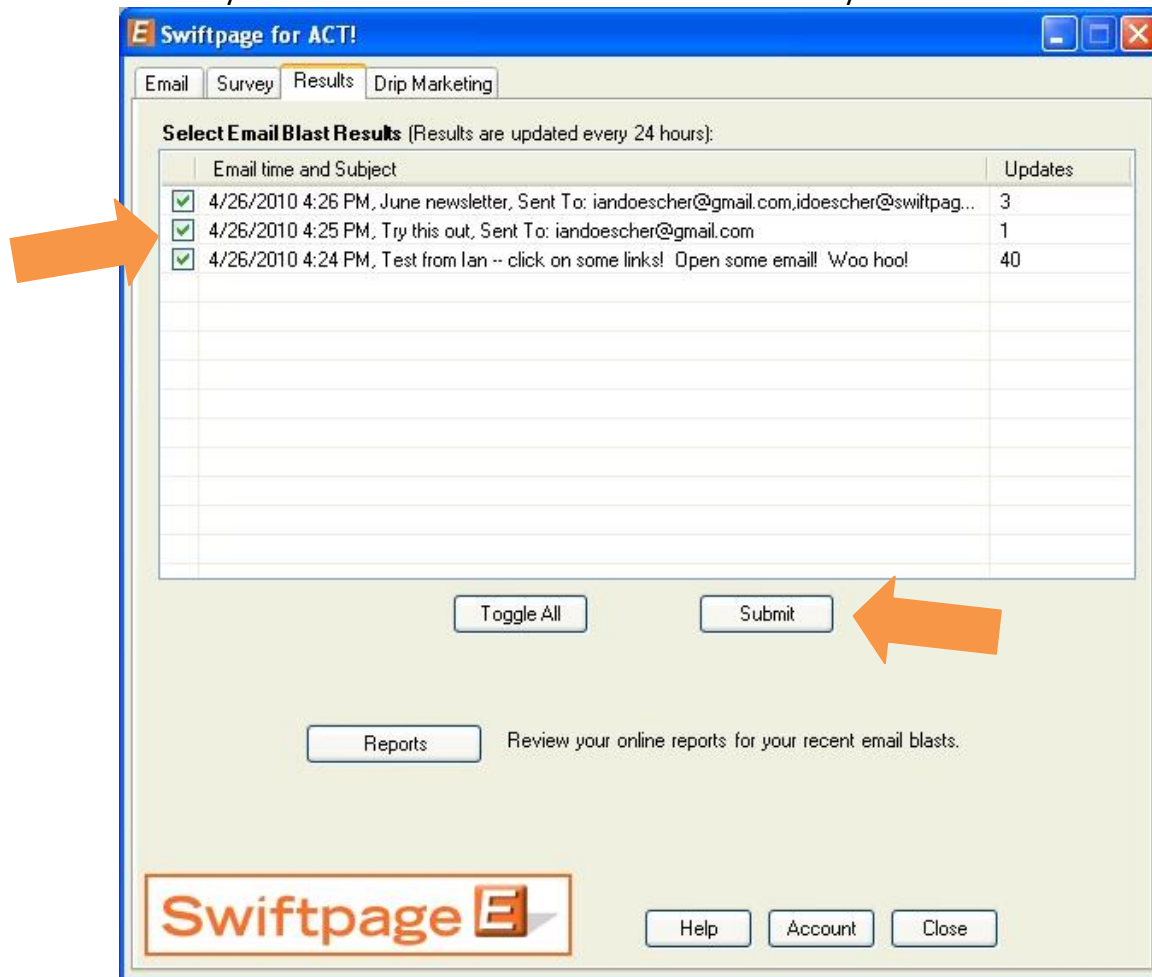


Quick Start Guide To:

Retrieving History Results in Swiftpage for ACT!

After you send out your email blast through Swiftpage for ACT!, you are able (beginning the next day and subsequent days) to retrieve results for your blast (i.e. open and click information) back into your ACT! history. Keeping your ACT! history up to date with the most recent Swiftpage results ensures that Swiftpage is most effectively integrated with your ACT! database. To retrieve results to write to history, follow these steps:

1. Click on the Swiftpage icon in ACT!, and then click on the Results tab. There, you will see listed any email blasts that have results to write back to your ACT! database:

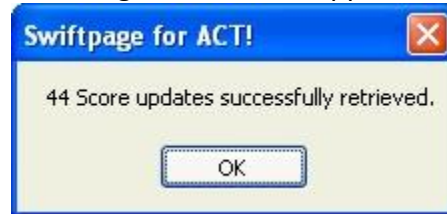


2. Use the checkboxes next to each email blast to select which results to write, or use the Toggle All button to select all of them. When you are finished, click Submit.

- You will be told how many updates are about to be made to your ACT! history, and asked if you want to continue. Click Yes.



- Swiftpage then downloads results to your ACT! database. **Note:** depending on how many updates there are to be written to your ACT! history, this process can take a while. When it is finished, the following confirmation appears:



- You are finished! You will notice that history records have been updated, as has the Swiftpage Email History section of Snapshot.

Previous history note:

Regarding & Details

Swiftpage e-mail
 Score=000 Tag=
 Status=NoResult
 Clicks=00 Opens=00,
 IC100426172621;
 Subject: June
 newsletter; Template:
 Newsletter 2008-06-...



Updated history note:

Regarding & Details

Swiftpage e-mail
 Score=050 Tag=
 Status=Opened
 Medium Clicks=01
 Opens=01,
 IC100426172621;
 Subject: June
 newsletter;...



Previous Swiftpage Email History:



Updated Swiftpage Email History:

